



IIJ Global

IIJ FIREWALL

MANAGEMENT SERVICE

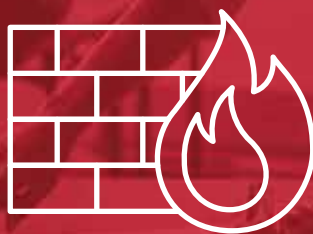
Frees you from all the burden of firewall management.

IS YOUR FIREWALL MANAGED RIGHT?

Provides protection against the latest security threats ?

Managed by security experts ?

Alerts properly handled by IT team ?



Monitored around the clock ?

Includes on-site support ?

Firewall policy reexamined and updated regularly ?

IIJ FIREWALL MANAGEMENT SERVICE

MAJOR FEATURES

FULL OUTSOURCE



One-stop service including procurement, initial settings, installation, and operation.

AROUND-THE CLOCK MONITORING



24/365 monitoring by IIJ specialist engineers.

MULTI-LAYER DEFENSE



Anti-virus intrusion protection, Web Filtering and Anti-Spam.

ANOMALY DETECTION



Anomaly detection with IIJ's unique technology.

| | Security vendor's security SaaS service | Platform vendor's Security service | IIJ |
|-------------------|---|------------------------------------|---|
| HW set up | × | × | ● *optional |
| 24/365 monitoring | ▲ (Only by monitoring system) | ▲ (Only by monitoring system) | ● (By monitoring system + our engineer) |
| Anomaly detection | ▲ (Detect by the system) | ▲ (Detect by the system) | ● (Our engineer investigate the anomalies) |
| Emergency support | × | × | ● |

FUNCTIONS

In addition to the basic monitoring and operation offered by FortiGate/Palo Alto, additional options are available for each device.

BASIC

24/365 monitoring and operation

Alert email to customer (English)

Anomaly detection (English)

Monthly report (English)

Customer contact (24/365, English/Japanese)^{*1}

Emergency support (Remote)

HW/SW procurement and implementation support (Optional)^{*2}

- Hardware and software procurement
- Consultation for initial installation
- Installation and set-up
- Equipment maintenance and licence maintenance

OPTIONAL (FortiGate)

Hot standby option (Active-standby)

VPN (site-to-site /remote access)

Fortigate malware protection option

OPTIONAL (Palo Alto)

Hot standby option (Active-standby)

VPN (site-to-site /remote access)

Threat Protection

WildFire (Sand Box)

URL filtering

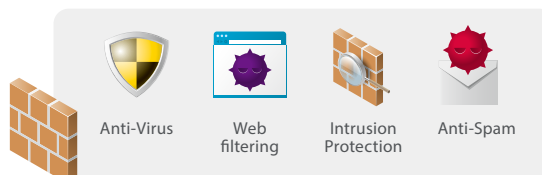
*1 : The helpdesk support will be provided by the IJ Global Support Centre (Malaysia). For customers in China, the IJGS China Support Centre provides helpdesk support in Chinese and Japanese.

*2 : The service also offers monitoring service for your existing devices.

YOUR BENEFIT

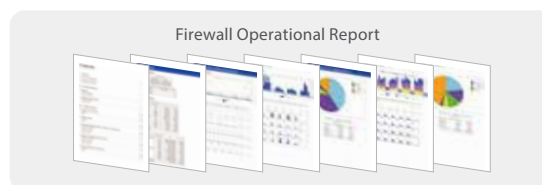
Reduce TCO by centralize security functions

Malware option provides four essential functions to effectively block malwares; "anti-virus", "intrusion protection", "web filter", and "antispam", which helps you reduce TCO.



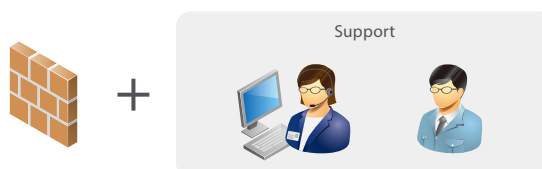
Visualize cyber threats

Some threats sneak up on your network. A monthly report will help you visualize what is happening on your firewall and will give you an idea of how to deal with cyber threats.



Maximize ROI by adding management functions

Firewall device can be provided by us, or you can add various management functions on your existing Fortigate devices, so that you can boost your security with minimal investment.



Service area

Thailand, Indonesia, Vietnam, Singapore, China, Europe, the U.S.

*if you have requests for other ASEAN countries, please contact us.

