



# Best Managed Service for AWS.



**AWS Premier Consulting Partner since 2014**

As an AWS Managed Service Provider, we're capable of consulting, delivering, integration, management, and support for all AWS users.

**We provide one-stop solutions for all your needs, from AWS implementation and operations to cost optimization and digital transformation.**





With managed operations and our automation tool "Cloud Automator," we optimize costs through a free cost assessment. As an AWS Premier Tier Services Partner, we provide standard support equivalent to AWS Enterprise Support, backed by extensive experience and expertise. Our dedicated engineers in each country offer tailored, hands-on assistance, enabling you to confidently drive digital transformation even with limited in-house resources.

## Support Scope and Key Features

An outline of the services and capabilities we offer to support your AWS initiatives.



Scan for details

-  **Governance**  
AWS Organizations  
Unifying permission controls with guardrails
-  **Cost Optimization**  
Trusted Advisor + RI/SP  
Purchase suggestions, Budgets notifications
-  **Automated Operations**  
With Cloud Automator  
Automate backups and shutdowns/startups
-  **Multi-Language Support**  
Thai / English  
help desk

# Joint Business of Top-level Providers.

IJJ Managed Cloud is provided as the joint business of Serverworks and IJJ to lead and promote the cloud-first generation in the global market together with all enterprises.



## One Plan Fits To All



### Essential Managed Plan

<b>Service Fee &amp; Conditions</b>	The Initial Fee Of AWS Usage	None
	The Monthly Fee Of AWS Usage	5% discount for all components at all time.
	The Monthly Fee Of AWS Enterprise Level Support	10% of the total AWS monthly fee.
	Trade Currency	THB ( exchanged monthly from USD. )
<b>Service</b>	Payment	Invoice - based monthly payment
	Discount Billing	Provided.
	AWS Support	AWS Enterprise Support with SLO.
<b>Support</b>	Cloud Automator	Provide full functions.
	Support Center ( Tel and Email )	09:00 – 17:00 Monday to Friday except holidays
	Language	Thai and English
<b>Integration &amp; Operation</b>	Initial AWS Consulting & Delivery	Available for a fee ( Standard & Enterprise )
	Monitoring & Operation Outsourcing	Available for a fee ( Standard & Enterprise )

## AWS Consulting & Delivery

	Standard Plan	Enterprise Plan
Target	5 or less AWS instances.	Over 5 AWS instances
Components	IAM EC2 + EBS + VPC S3 RDS CloudWatch ALB + ELB	All AWS Components.
Consulting	Included ( 5 hours )	Included ( Unlimited )
Design	Included	Included
Documentation	Standard documents	Customizable
Delivery	Included	Included
Initial Training & Workshop	Included ( 5 hours )	Included ( 10 hours )
QA After Delivery	Included ( 5 hours )	Included ( Unlimited )
Service Fee	Monthly Fee	Based on usage